

HOW TO CLEAR YOUR WEB BROWSER'S CACHE AND COOKIES

March 2010

An Explanation – Why this is Important

A web browser's **cache** is a place where the browser program temporarily stores information on your computer. The **cache** contains a copy of the items you have downloaded from the Web, such as web pages, images, sounds, and sometimes **cookies**. Keeping these items on your hard drive helps web pages load faster the next time you view them. In principle, the more files you can load from your hard disk, the faster your browsing speed (in many cases).

So, what's the problem? Why do we at MyGuitar247 recommend **cleaning and clearing** your **cache** and **cookies** on a regular basis? And why do we suggest editing the settings on your browser, if possible, so that your browser does not cache pages from MyGuitar247.com?

Well, if you don't, then sometimes the pages that we have modified – with new lessons and information – will not load onto your computer and browser with the current or updated content – you won't see and experience our updates! The result might be that you end up seeing what was stored in your cache rather than the newest lessons and "Stuff" we're providing at MyGuitar247. Also, cache and cookie operations can adversely affect the behavior of online applications, like the MyGuitar247 Members site.

Clearing the cache sends all stored website files to the Recycle Bin (Windows) or Trash (Macintosh), and forces the browser to load all new web page content. This can also fix behavior issues (assuring a better experience of our site), and can free up space on your computer's hard drive and increase the exit speed from your browser.

To clear your cache, follow the instructions for your browser:

We have included instructions for the following browsers:

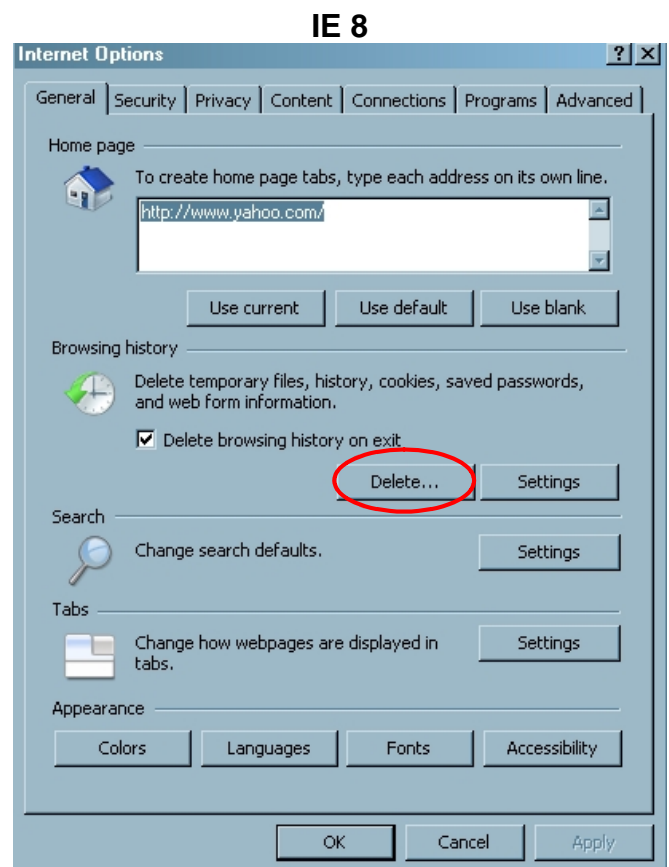
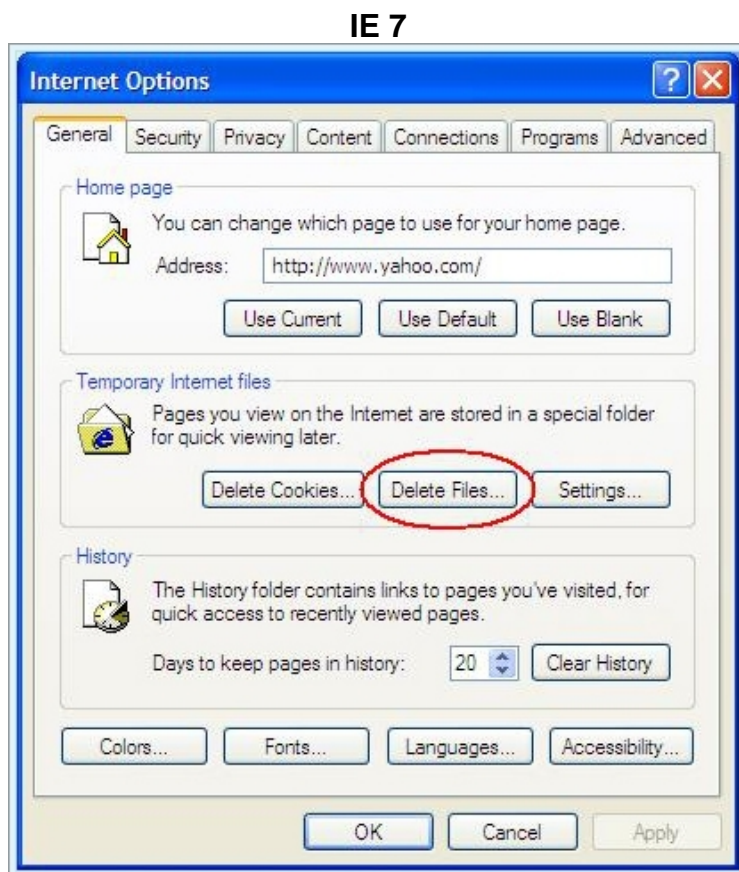
- **Internet Explorer 7.0 and 8.0**
- **Internet Explorer 6.0**
- **Firefox 3.5**
- **Firefox 1.5, 2.0, and 3.0**
- **Safari 3.x and 4.0**
- **Google Chrome**

If you're running a browser other than those listed above and want more information about your browser's cache, refer to your browser's help file.

Internet Explorer 7.0 and 8.0

To clear your cache with Internet Explorer 7.0 and 8.0 on Microsoft Windows:

1. From the **Tools** menu, select **Internet Options**. The Internet Properties dialog box appears.
2. In IE7, on the **General** tab, in the **Browsing History** section, click **Delete**, and then click **OK** when prompted. All the files in your cache will be deleted.

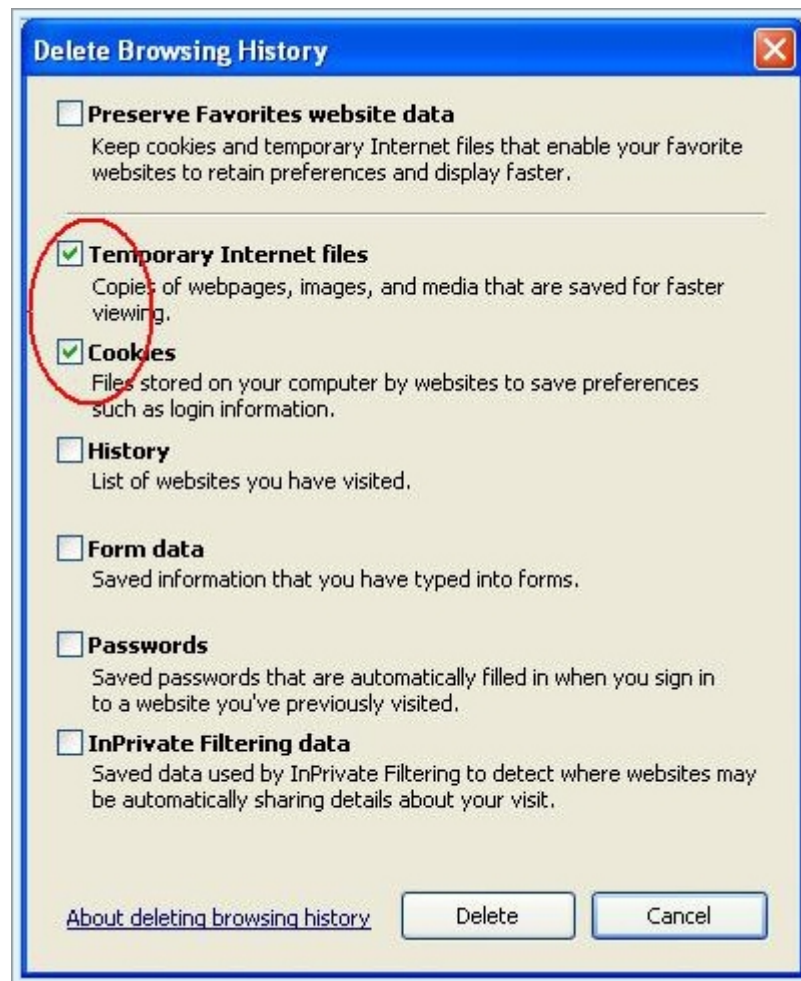


Internet Explorer 7.0 and 8.0 Continued Next Page

Internet Explorer 7.0 and 8.0 Continued

3. In the Delete Browsing History dialog box, select the **Temporary Internet Files** checkbox. We also suggest that you delete cookies. If you decide to do so, select the **Cookies** checkbox too. Do NOT check **Preserve Favorites website data** checkbox. (see picture below)

Note: Selecting the **Cookies** checkbox will clear web site passwords, login information (whether sites recognize you), site-specific preferences, and so forth. Make sure you remember you MyGuitar247.com login and password!

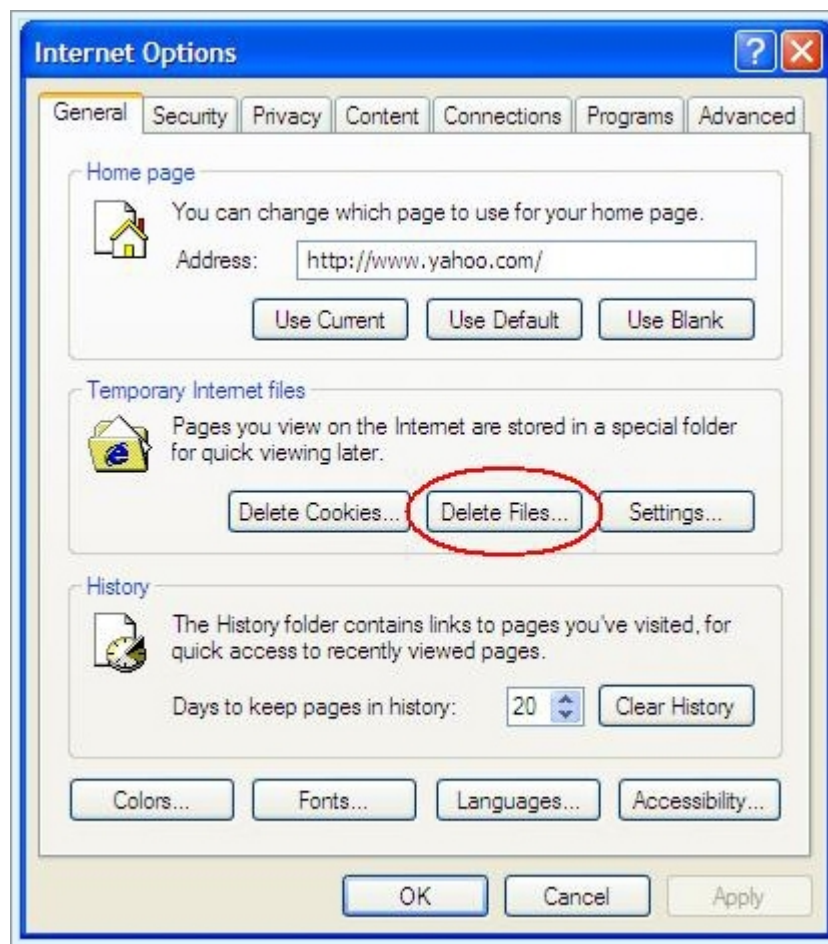


4. Click **Delete**.
5. Click **OK** to close the Internet Properties dialog box.

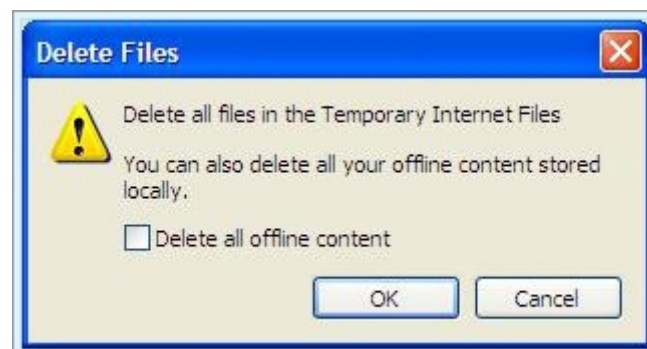
Internet Explorer 6.0

To clear your cache with Internet Explorer 6.0 on Microsoft Windows:

1. From the **Tools** menu, select **Internet Options**. The Internet Options dialog box appears.
2. On the **General** tab, in the **Temporary Internet Files** section, click **Delete Files**



3. In the Delete Files dialog box, click **OK**. All the files in your cache are now deleted.



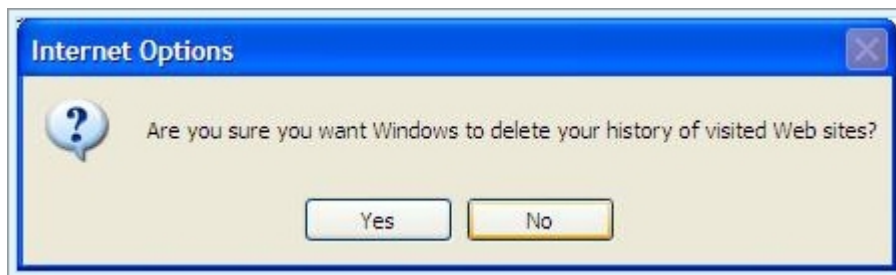
- To fix undesirable behavior, you might also need to delete cookies. If so, click **Delete Cookies**.



- In the Delete Cookies dialog box, click **OK**. All the cookies saved on your hard disk are now gone.

Note: Selecting the **Cookies** checkbox will clear web site passwords, login information (whether sites recognize you), site-specific preferences, and so forth. Make sure you remember your MyGuitar247.com login and password!

- On the **General** tab, in the **History** section, click **Clear History**, and click **Yes** when prompted to confirm that you want to delete your history of web sites visited.



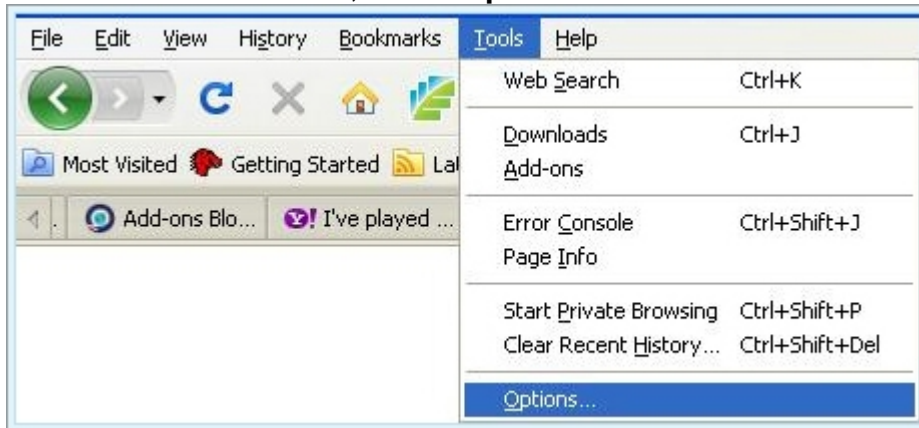
- Click **OK** to close the Internet Options dialog box.

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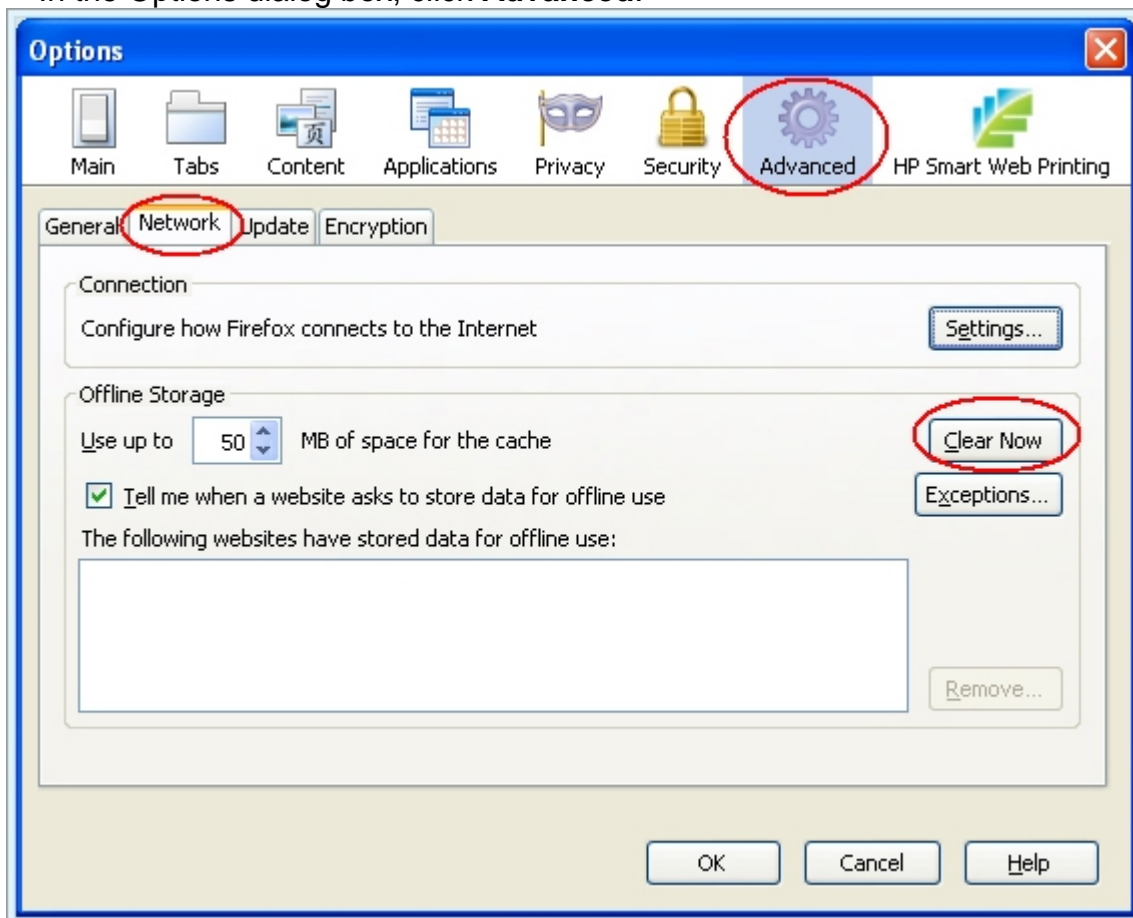
Firefox 3.5

To clear your cache with Firefox 3.5 on Microsoft Windows:

1. From the **Tools** menu, select **Options**.



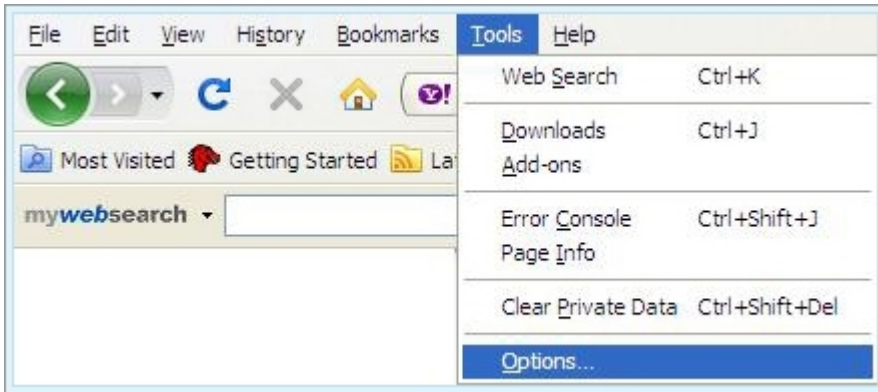
2. In the Options dialog box, click **Advanced**.



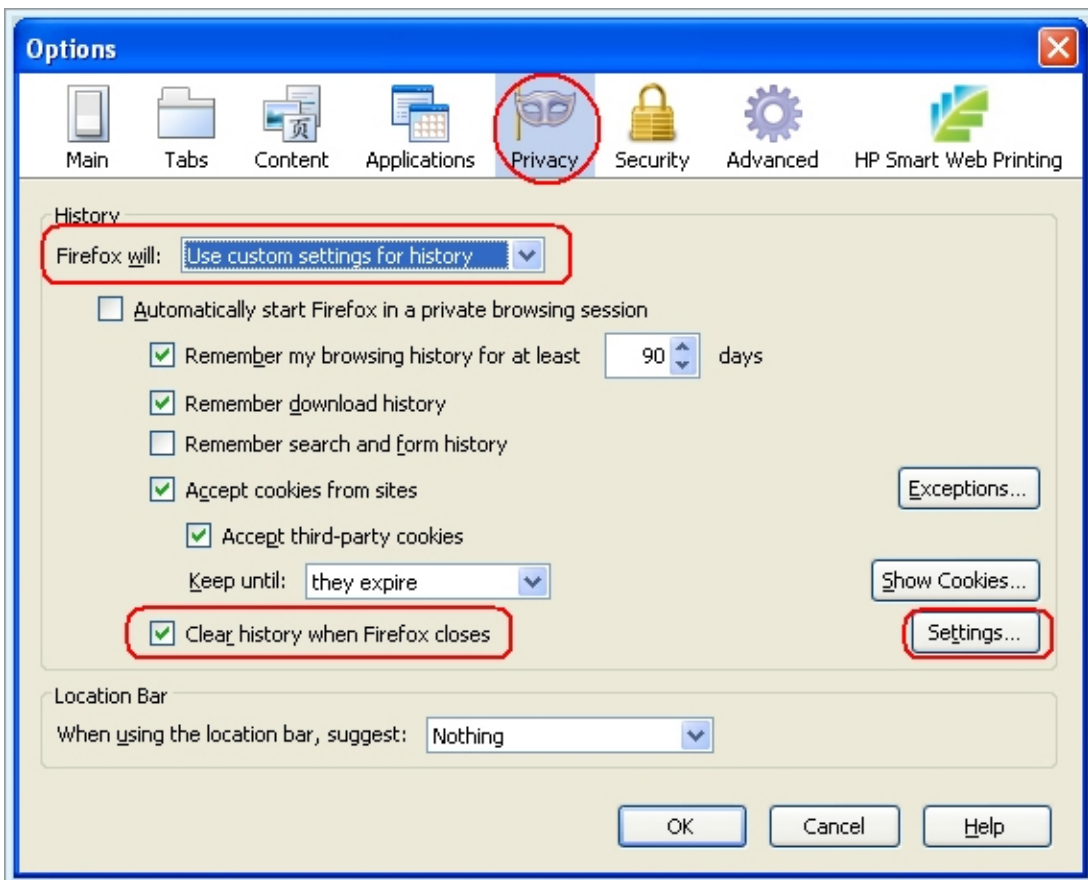
3. Click the **Network** tab.
4. In the **Offline Storage** section, click **Clear Now**.
5. Click **OK**.

To set Firefox 3.5 to automatically clear the cache when you close Firefox:

1. From the **Tools** menu, select **Options**.

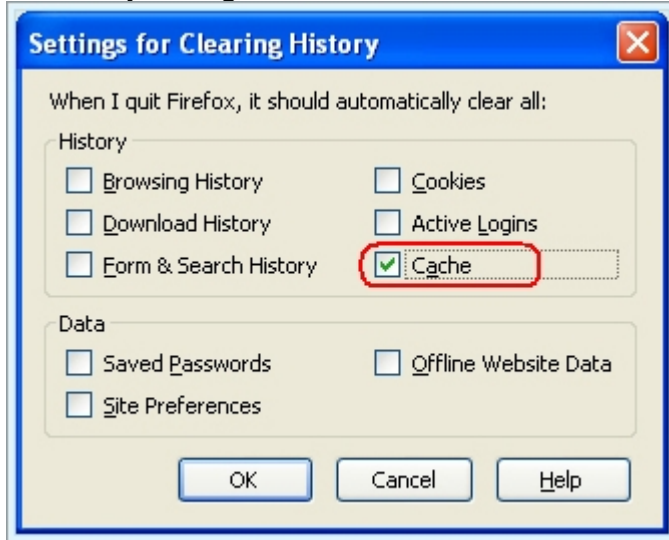


2. In the Options dialog box, click **Privacy**.



3. In the **History** section, select **Use custom settings for history** from the **Firefox will** pull-down menu.
4. Select the **Clear history when Firefox closes** checkbox, and then click **Settings**.

5. In the Settings for Clearing History window, select the **Cache** checkbox. To fix undesirable behavior, you might also need to delete cookies. If so, select the **Cookies** checkbox as well.



Note: Selecting the **Cookies** checkbox will clear web site passwords, login information (whether sites recognize you), site-specific preferences, and so forth.

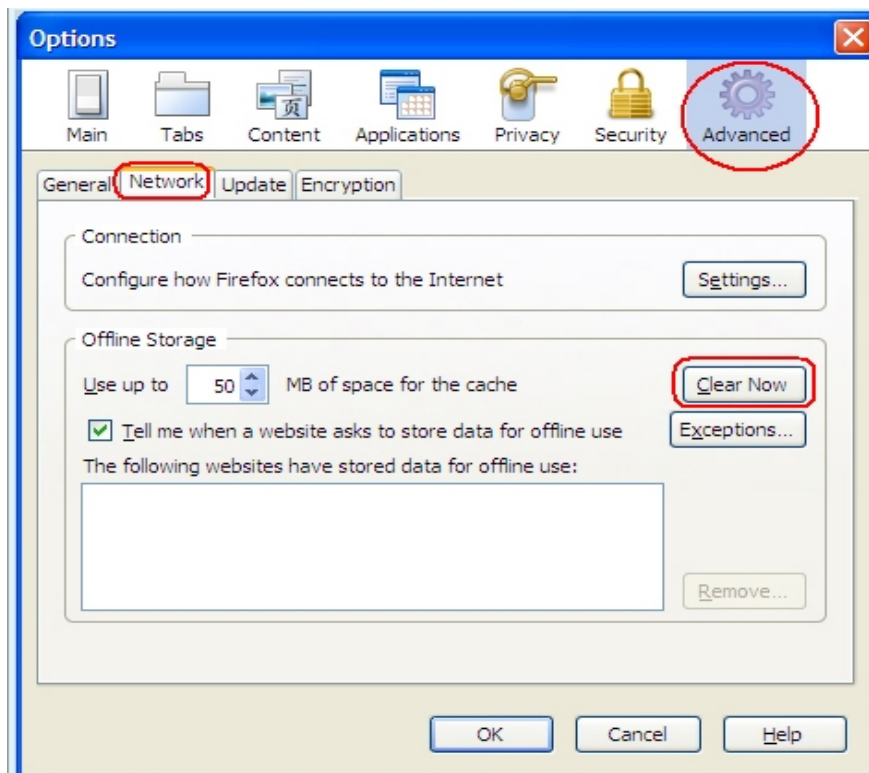
6. Click **OK** to close the Settings for Clearing History dialog box.
7. Click **OK** to close the Options dialog box.

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Firefox 1.5, 2.0, and 3.0

To clear your cache with Firefox 1.5, 2.0, or 3.0 on Microsoft Windows or Mac OS X:

1. Using Windows - from the **Tools** menu, select **Options**. Or, using a Mac OS - From the **Firefox** menu, select **Preferences**.
2. In the Options dialog box, click **Advanced**.

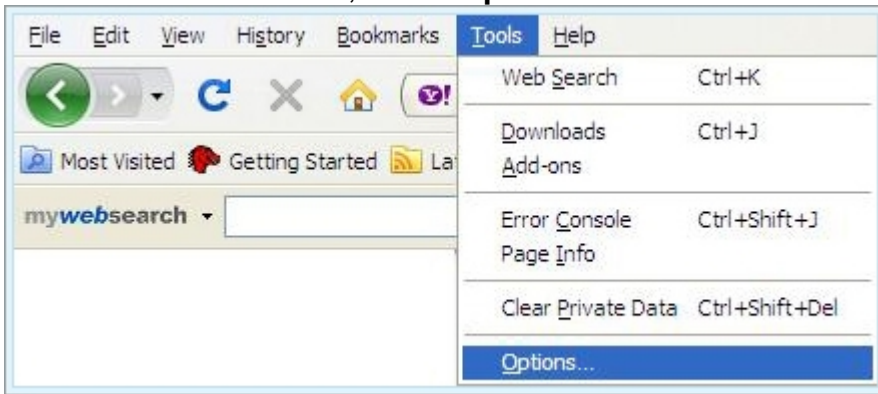


3. Click the **Network** tab.
4. In the **Offline Storage** section, click **Clear Now**.
5. Click **OK**.

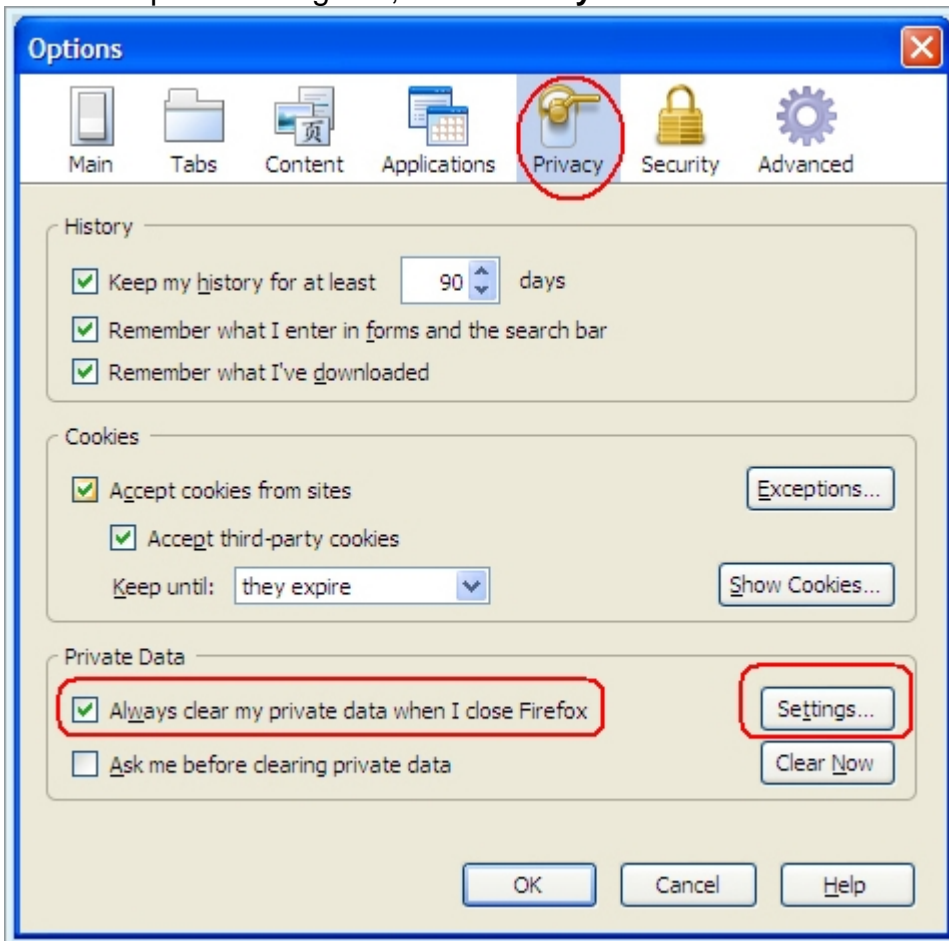
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To set Firefox 1.5, 2.0, or 3.0 on Microsoft Windows to automatically clear the cache when you close Firefox:

1. From the **Tools** menu, select **Options**.



2. In the Options dialog box, click **Privacy**.



3. In the **Private Data** section, to clear your cache automatically every time you close the browser, click the **Always clear my private data when I close Firefox** checkbox.

4. Click **Settings** to see more options in the Clear Private Data dialog box.



5. In the Clear Private Data dialog box, select the **Cache** checkbox. To fix undesirable behavior, you might also need to delete cookies. If so, select the **Cookies** checkbox as well.
6. Click **OK** to close the Clear Private Data dialog box.
7. In the Options dialog box, click **Clear Now**.
8. Click **OK** to close the Options dialog box.

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Safari 3.x and 4.0

To clear your cache with Safari 3.x or 4.0 for Mac OS X or Microsoft Windows:

1. On a Macintosh, from the **Safari** menu, select **Reset Safari**.
2. On a Windows PC, from the **Actions** pull-down menu that looks like a gear, select **Reset Safari**. **Note:** This option is also under the **Edit** menu.



3. In the Reset Safari dialog box, select the **Empty the cache** and **Remove all cookies** checkboxes.

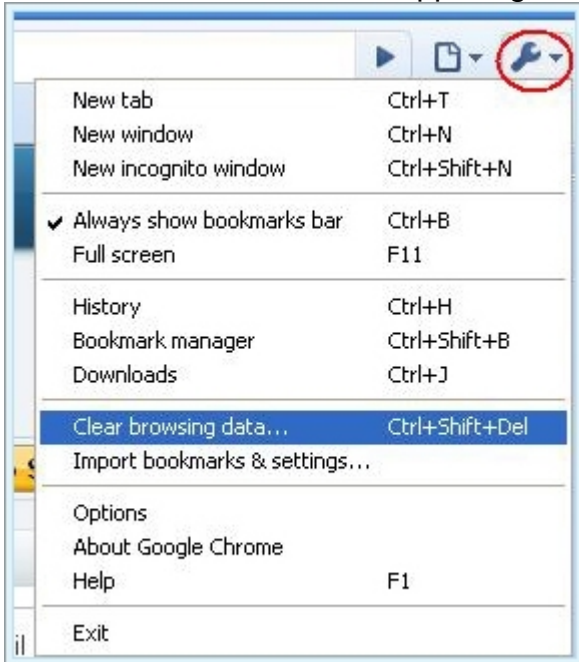


4. Click **Reset**.

Google Chrome

To clear your cache with Google Chrome for Microsoft Windows:

1. Click the wrench icon in the upper-right corner of the browser to display its pull-down menu.



2. Select **Clear browsing data** from the pull-down menu.
3. In the Clear Browsing Data dialog box, select the checkboxes for the items to remove: **Empty the cache** and **Delete cookies**.



4. Use the **Clear data from this period** pull-down menu to select how much of your information you want to delete. By default, Google Chrome only clears information collected in the last 24 hours. To clear browsing information from a longer period of time, select another option in the pull-down menu. To delete all data, select **Everything**.
5. Click **Clear Browsing Data**.